ENGLAND INTERNATIONAL NETHERLANDS V ENGLAND

FRIDAY 23 MARCH 2018 AMSTERDAM ARENA (JOHAN CRUYFF ARENA) 8.45PM K.O. (LOCAL TIME)

TOGETHER FOR ENGLAND



MEMBER INFORMATION

Just over 5000 members are making this trip to Amsterdam and we're pleased to welcome a number of new members as well as those returning. We hope everyone enjoys visiting the city and the Johan Cruyff Arena.

We ask that members treat the locals and opposing fans in the same way that they would want to be treated. Members behaving in an unacceptable manner whilst following England may result in:

- Removal from the stadium
- Suspension from the ESTC membership
- Withdrawal of World Cup tickets
- The issue of a Football Banning Order
- · Report to the police and possible criminal proceedings.

The FA will continue to work hard to try to ensure a safe and enjoyable atmosphere for all supporters. If you witness any xenophobic, racist, homophobic or anti-social behaviour before, during or after the match, you can report it in confidence by emailing <u>englandsupportersclub@thefa.com</u> or by calling or texting us on +44 7970 146 250.

Please be aware that The FA will always investigate reports of inappropriate behaviour at an England game.

For more information regarding fan behaviour, please refer to the Terms and Conditions of the England Supporters Club here: <u>https://englandsupporters.thefa.com/p/englandsupporters-</u> travel-club You don't need a visa to travel to the Netherlands but you must have a valid passport and it is advisable to bring a European Health Insurance Card (EHIC) and a photocopy of your passport bio-data page with you.

Before you travel, make sure your passport is in good condition as authorities in the Netherlands often impound damaged passports. Everybody over the age of 14 is required to show a valid identity document on request by local authorities.

If you're in the Netherlands and need urgent help for example, if you've been attacked or arrested, call +31 (0) 70 4270 427.

If you need emergency medical assistance whilst in the Netherlands, dial 112. Supporters should be mindful that an EHIC card won't cover medical repatriation, ongoing medical treatment or non-urgent treatment so it's important you have adequate travel insurance before you leave the UK.

The FCO advise that visitors to Amsterdam take particular care in and around Centraal Station and Schiphol Airport. Pick-pocketing and bag snatching is a common occurrence. Be alert and don't lose sight of your belongings.

Amsterdam Police have warned of criminals using false police credentials to trick tourists into handing over cash and payment cards. Genuine plain clothes police will rarely carry out these types of inspections or requests so be cautious about any approaches from people claiming to police Officers. Call 0900-8844 to get in touch with the nearest police station if you are unsure.

For more information and further advice from the FCO please visit: <u>https://www.gov.uk/foreign-travel-advice/netherlands/</u>safety-and-security



THE NETHERLANDS

The Netherlands (also informally known as Holland) has a population of 17 million and borders Germany and Belgium. The 'Netherlands' literally means 'lower countries' due to 50% of its land sitting just 1 metre above sea level.

The country has always been called Netherlands (records date back to the 1500s); it is made up of 12 different provinces, two of which are North Holland and South Holland (Noord and Zuid) and many of the residents refer to themselves as 'being from Holland'. For hundreds of years, Holland was regarded as the most prosperous and populated region of the Netherlands which is why many people find the word 'Holland' synonymous with the entire country.

In sporting terms, the Netherlands are still colloquially referred to as Holland however the Ministry of Foreign Affairs stated in 2012 that many people objected to broadcasters using 'HOL' instead of 'NED' and requested that the nation be referred to by its correct name. Many media outlets still continue to use the word Holland but it's largely regarded as poor journalism if they continue to do so! Amsterdam is a very walkable city with most major tourist attractions within walking distance of the city centre. Because of the compact layout of the city, driving in Amsterdam can be difficult and car parks can be quite expensive. The best way to get around the city is by walking and using the different public transport systems:

PUBLIC TRANSPORT

Amsterdam's public transport network is on a zone system (like London). Depending on how long you're in Amsterdam for and how much sight-seeing you plan to do, it may be worth getting an OV-chipcard, which is much like an Oyster card and can be topped up with anything from 1 hour to 168 hours worth of travel. As with Oyster cards, you need to 'tap in' and 'tap out' every time you get on or off a tram, bus or metro. Be aware that if you don't 'tap out' your card may be disabled or you get charged the maximum possible rate.

To view the Amsterdam public transport network visit: https://www.amsterdam.info/transport/metro/

AMSTERDAM CANALS

Amsterdam has 165 canals that combine for a total length of about 60 miles. Please take particular care when travelling beside canals. Swimming in Amsterdam's canals is not permitted due to the poor cleanliness of the water and because they are classified as boating ways (vaarwegen).

CYCLING IN AMSTERDAM

Amsterdam is very much a bicycle friendly environment with dedicated cycle paths throughout the city and relatively few hills to conquer. There are a number of companies offering bikes to rent for around $\pounds 12$ a day.

For more information, visit <u>https://www.amsterdam.info/</u> transport/bike-rentals/

Pedestrians should be very careful when crossing roads – particularly zebra crossings – in Amsterdam. Bicycles have right of way over any other vehicle and often ignore traffic lights. On crowded streets and pedestrian zones, cyclists are expected to push their bikes whilst walking.

To view different cycle routes around Amsterdam, visit: <u>https://www.iamsterdam.com/en/plan-your-trip/getting-around/</u> <u>cycling/cycle-routes</u> There's a broad range of things to see and do in Amsterdam, but the following sites and monuments may be of interest:

REMBRANDTPLEIN: lined with pubs, restaurants and cafes, Rembrandtplein is a popular tourist area for visitors to enjoy a drink and visit the numerous souvenir shops.

LEIDSEPLEIN: also known as Leidse-square, there are many restaurants, coffee shops, cinemas and local theatres to visit. Street musicians and performers can often be seen around the square until late at night.

DAM SQUARE: the Royal Palace now dominates the square but in 1808 it was the reception area for Napoleon and his troops during a takeover of the city. Visit Dam Square for historical sites and a quieter side of Amsterdam.

RED LIGHT DISTRICT: considered to be an 'adult amusement park' there is a strict "no photographs" policy throughout the Red Light District. Visitors should be mindful that despite the party atmosphere, care should be taken when walking through the quieter streets or if walking alone.

Please note: it is forbidden to drink alcohol in the streets throughout Amsterdam.

JORDAAN: with its narrow streets, pretty canals and cafes, Jordaan offers a variety of dining and shopping opportunities. ALBERT CUYP MARKET: with over 300 stalls, the market is arguably the busiest outdoor market in Europe. You can find anything from fresh fruit and veg to clothes and souvenirs as well as plenty of cafes and small restaurants.

AMSTERDAM WINDMILLS: there are 8 windmills in the heart of the city which are perfect photo opportunities.

VONDELPARK: within 5 minutes' walk of Vondelpark you'll find the Van Gogh museum and the Rijksmuseum (museum of art). Vondelpark is the most famous park in the Netherlands and is perfect for a morning run.



There are over 1000 restaurants in Amsterdam with most of them open until 11pm. Breakfast bars and cafes are usually open all day and there are plenty of places open late at night.

The Dutch like to have drinks and snacks before dinner (this is called 'borrelen') and many bars and cafes offer a large selection of dried snacks such as 'bitterballen' (a fried ball of beef and cheese) and 'kaasstengels' which are cheese pastry sticks.

Dutch restaurants do not include service charge in the bill, but it is customary to tip an extra 5-10% to the waiter/waitress.

The Amsterdam Arena is the largest stadium in the Netherlands and officially opened in August 1996. Following the death of legendary Dutch footballer Johan Cruyff in 2016, the stadium became stylised as the Johan Cruyff Arena.

The stadium has been home to AFC Ajax since 1996 and was one of the stadiums used in Euro 2000 and hosted the 2013 Europa League final when Chelsea beat Benfica 2-1. The Johan Cruyff Arena is also scheduled to host matches at Euro 2020.

There's a shopping centre and cinema complex close to the stadium, but beyond that there are very few opportunities for eating and drinking.



GETTING TO THE STADIUM

The stadium is located about 5 miles away from Centraal station and can be accessed by the following:

METRO

The closest Metro station to England's entrance at the stadium is Strandvliet. It is 8 stops from Centraal station on Line 54 (towards Gein) and takes approximately 20 minutes. Once you've alighted at Strandvliet station it is then a 5-10 minute walk to the stadium.

Alternatively, you can take Line 53 to Van der Madeweg and change to get Line 50 to Strandvliet (towards Gein). This trip takes approximately 15 minutes.

TRAIN

If you are going to the stadium straight from Schiphol airport, you can get the Venlo Train straight to Duivendrecht and walk 15 minutes to the stadium.

BUS

Bus line 300 of Connexxion R-Net uses special bus lanes between Haarlem train station and Amsterdam Bijlmer Arena.; it is then a 5-10 minute walk to the stadium but is further away from England's entrance.

BY TAXI

During events at the Amsterdam Arena, taxis are lined up along the north side (Noord) training pitches; here supporters can take taxis back to their hotels without pre-booking. For information about taxi fares and operators, please go to: <u>https://www.iamsterdam.com/en/plan-your-trip/</u> getting-around/taxis



STADIUM ACCESS

There are escalators to the second tier of Entrance C for anyone with accessibility issues to use.

Wheelchair users who require disabled parking close to the stadium can obtain these via P1 here: <u>http://www.amsterdamarena.nl/parking-at-the-arena.htm</u>

We do not anticipate a hold-back for England supporters after the game, but please listen to any stadium announcements.

- **STADIUM REGULATIONS**
 - Smoking is not permitted anywhere in the stadium.
 - Pyrotechnic devices including flares and fireworks are not permitted.
 - Fans without valid tickets will not be allowed to enter the stadium.
 - Supporters must be able to show a valid ticket and photo ID when requested to do so by stewards, security staff or police.
 - The Amsterdam Arena has the right to refuse entry to anyone who is believed to be under the influence of drugs or alcohol and has the right to remove them at any time.
 - Bottles, glasses, cans, sticks and any other blunt or pointed weapons are not permitted into the stadium
 - Flags or banners displaying discriminative or provocative text or images will not be permitted into the stadium
 - Small bags (no bigger than an A4 piece of paper) are allowed in the stadium but will be subject to security checks.

To view the full list of prohibited items and stadium regulations, please visit <u>http://www.amsterdamarena.nl/huisregels-2.htm</u>

TICKET COLLECTION POINTS

Please bring either your current 2016-2018 Travel Club membership card or any up-to-date photo identification to collect your ticket.

If you are part of a group, each member must collect their ticket in person. Please be aware that all members of the group do not have to collect at the same time but it will not be possible for another member (or non-member) to collect your ticket on your behalf.

To help save time when collecting tickets, we advise members to know the name of the lead booker in their order.

Travel Club members will be able to collect their tickets at the following locations during the stated opening hours:

PARK PLAZA VICTORIA HOTEL

Damrak 1012 LG

Please use the side entrance which is to the right of the hotel as you look at it.

Opening times

Thursday 22 March - 2:00pm-8:00pm

Friday 23 March - 10:00am-6:00pm

The Park Plaza Victoria Hotel is located directly opposite Amsterdam Centraal Station and is approximately a 4 minute walk.



AT THE STADIUM

A ticket collection booth will be close to Entrance C at the Amsterdam Arena from 7pm-8.45pm.

Supporters who wish to hang their flags up can do so by arriving at Entrance C to the stadium at 3pm on matchday.

The last time England played the Netherlands in Amsterdam Jermain Defoe scored twice to earn a creditable draw in Amsterdam.

Dirk Kuyt and Rafael Van der Vaart punished errors by Rio Ferdinand and Gareth Barry to give the Dutch control. Ferdinand's attempted backpass was very casual and fell well short of Robert Green, allowing Kuyt to round the keeper before finding the roof of the net via the outstretched leg of the despairing John Terry.

England almost hit back after 17 minutes when Glen Johnson's clever pass released Frank Lampard inside the area, but his powerful shot was blocked by the legs of Netherlands keeper Maarten Stekelenburg. David Beckham was prominent in the early exchanges, and he set up Barry for a long-range shot that flew just over the top. Green was then forced to save with his legs after Van der Vaart's free-kick found Kuyt at the far post, before another moment of carelessness allowed the Dutch to double their advantage.

This time, Barry was the culprit with a pass straight to the feet of Arjen Robben. Green did well to block his shot, but Van der Vaart was on hand to steer home the rebound. Manager Fabio Capello made three changes at the interval, sending on Defoe, Shaun Wright-Phillips and Michael Carrick for Emile Heskey, David Beckham and Gareth Barry.

The changes reaped an instant reward inside four minutes of the restart when Defoe raced clear on to Lampard's pass and beat Stekelenburg off the inside of an upright.

Defoe was lively and got on the end of a cross from Milner,

introduced for his England debut as a substitute after 67 minutes, only to head just over.

Carlton Cole, on for Wayne Rooney, shot inches wide seconds later as England pressed for an equaliser in impressive fashion. With 13 minutes left of the game, James Milner outstripped John Heitinga on the left flank and provided a perfect cross for Defoe to pounce again inside the six-yard box.

NETHERLANDS: Stekelenburg, Heitinga, Ooijer, Mathijsen, Braafheid, De Jong, Schaars (Mendes Da Silva 82), Van der Vaart (Sneijder 46), Robben (Afellay 55), van Persie (Babel 46), Kuyt (Huntelaar 78).

Subs Not Used: Vorm, Marcellis, Van Der Wiel, De Zeeuw.

Goals: Kuyt 10, Van der Vaart 38.

ENGLAND: Green, Johnson, Ashley Cole (Bridge 84), Ferdinand, Terry, Barry (Carrick 46), Beckham (Wright-Phillips 46), Lampard, Young (Milner 68), Heskey (Defoe 46), Rooney (Carlton Cole 59).

Subs Not Used: Robinson, Upson, Lescott, Walcott, Hart.

Goals: Defoe 49, 77.

ATT: 50,000

REF: Nicola Rizzoli (Italy).

